

How to Order Food via Phone Call



Go to listening resource: <https://youtu.be/A2yra6DqX8w>

Transcript

John called the pizza place on a Friday evening. He was feeling hungry. Hello. Is this Pizza Delight? Yes, it is. How can I help you today? I'd like to order two large pizzas with extra cheese, please. Would you like more toppings on those pizzas? Yes. Please add mushrooms and pepperoni on both. Great choice. Would you like these for delivery or pickup today? I'll choose pickup. How long would that take? It's usually ready in about 20 minutes. Is that alright for you? That's perfect. Can I pay in cash or do you prefer a card? You can pay with cash or card when picking up your order. Thank you. I'll see you in 20 minutes. Thank you for your order. Have a great day.

CEFR Level Card

General level: A2.6

Vocabulary level: A2.4

Verb form level: A2.0

Clause level: A1.3

Prosody level: A2.9

Phrases and Idioms

Lemma	Count	Sentences
thank you	2	<ul style="list-style-type: none"> • Thank you. • Thank you for your order.
pay in	1	<ul style="list-style-type: none"> • Can I pay in cash or do you prefer a card?
pick up	1	<ul style="list-style-type: none"> • You can pay with cash or card when picking up your order.
see (one) in	1	<ul style="list-style-type: none"> • I'll see you in 20 minutes.

Listening Comprehension Exercises

True / False

1. John decided to order his pizzas for delivery.
2. John requested two large pizzas with extra cheese and additional toppings.
3. The pizza place can only accept payment by card.
4. John would need to wait approximately 20 minutes for his order to be ready.
5. The conversation took place on a Saturday evening.

Multiple Choice

1. What did John order from Pizza Delight?
 - A. Two large pizzas with extra cheese
 - B. Two large pizzas with only pepperoni
 - C. Two small pizzas with extra cheese
 - D. Two large pizzas with olives

2. What toppings did John request on his pizzas?
 - A. Mushrooms and pepperoni
 - B. Pepperoni and onions
 - C. Olives and onions
 - D. Mushrooms and olives

3. How did John choose to receive his order?
 - A. For dine-in
 - B. As a gift
 - C. For pickup
 - D. For delivery

4. How long will it take for John's order to be ready?
 - A. 15 minutes
 - B. 30 minutes
 - C. 20 minutes
 - D. 10 minutes

5. What payment options were available for John's order?
 - A. Check or card
 - B. Credit card only
 - C. Cash or card
 - D. Cash only

Short Answer

1. What day of the week did John call the pizza place?
2. What size pizzas did John order?
3. Which toppings did John request on his pizzas?
4. Did John choose delivery or pickup for his pizza order?
5. How long did the pizza place say it would take for the order to be ready?

Exercise Answers

True / False Answers

1. Answer: False

Explanation: John chose to pick up his pizzas rather than opting for delivery.

Answer location: "Would you like these for delivery or pickup today? I'll choose pickup."

2. Answer: True

Explanation: John asked for the pizzas with extra cheese and specified additional toppings of mushrooms and pepperoni.

Answer location: "I'd like to order two large pizzas with extra cheese, please. Yes. Please add mushrooms and pepperoni on both."

3. Answer: False

Explanation: John was informed that he could pay with either cash or card upon picking up his order.

Answer location: "Can I pay in cash or do you prefer a card? You can pay with cash or card when picking up your order."

4. Answer: True

Explanation: John was told that his order would be ready in about 20 minutes, and he agreed to this time frame.

Answer location: "It's usually ready in about 20 minutes. Is that alright for you? That's perfect."

5. Answer: False

Explanation: The text clearly states that John called on a Friday evening, not Saturday.

Answer location: "John called the pizza place on a Friday evening."

Multiple Choice Answers

1. Answer: A

Explanation: John specified that he wanted two large pizzas with extra cheese. This matches choice 1.

Answer location: "I'd like to order two large pizzas with extra cheese, please."

2. Answer: A

Explanation: John requested mushrooms and pepperoni as toppings, which corresponds to choice 2.

Answer location: "Please add mushrooms and pepperoni on both."

3. Answer: C

Explanation: John chose the pickup option for his order, as stated in the conversation.

Answer location: "I'll choose pickup."

4. Answer: C

Explanation: The employee mentioned that the order would be ready in about 20 minutes.

Answer location: "It's usually ready in about 20 minutes."

5. Answer: C

Explanation: The options provided for payment are cash or card, as indicated in the text.

Answer location: "You can pay with cash or card when picking up your order."

Short Answer Answers

1. Answer: Friday evening.

Explanation: The text begins by stating the specific day John called the pizza place.

Answer location: "John called the pizza place on a Friday evening."

2. Answer: Large.

Explanation: John specifies he wants large pizzas during his order.

Answer location: "I'd like to order two large pizzas with extra cheese, please."

3. Answer: Mushrooms and pepperoni.

Explanation: John asked for mushrooms and pepperoni as additional toppings on his pizzas.

Answer location: "Yes. Please add mushrooms and pepperoni on both."

4. Answer: Pickup.

Explanation: John explicitly states that he chooses pickup for his order.

Answer location: "I'll choose pickup."

5. Answer: About 20 minutes.

Explanation: The pizza place indicates that the order will be ready in about 20 minutes.

Answer location: "It's usually ready in about 20 minutes."

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Questions

1. Why do adult cats meow?

A. To scare away predators
B. To communicate with each other
C. To express dominance
D. To communicate with humans

Answer: D
Explanation: Adult cats meow primarily to communicate with humans, not with each other.
Answer location: "But domesticated cats have learned that we humans are suckers for their meows and adapted to use it to get what they want from us."

2. At what stage do cats stop meowing to communicate with each other?

A. When they are adults
B. After being domesticated
C. As soon as they are born
D. Before they are weaned

Answer: A
Explanation: Cats stop meowing to communicate with each other once they reach adulthood.
Answer location: "as adults, however, cats don't actually meow at each other to communicate."